

Dear Client,

We hope that you're still enjoying your internet experience.

We have avoided price increases for as long as possible by absorbing ongoing operational costs, but we unfortunately need to pass on an inflationary increase.

Please see updated pricing detailed below

(for all new sign-ups from the 3rd of March 2020 and

Current services from the 1st of April 2020)

VUMA FIBRE SERVICES

10/2 Mbps	10/10 Mbps	20/2 Mbps	20/20 Mbps	50/5 Mbps	50/50 Mbps
R 749	R 825	R 930	R 999	R 1055	R 1149
100/10 Mbps	100/100 Mbps	200/20 Mbps	200/200 Mbps	1000/100 Mbps	
R 1199	R 1299	R 1499	R 1549	R 1569	

1. R999 installation fee is applicable for all new Vuma sign ups from the 3rd of March 2020
2. We will no longer be selling any new 8Mbps Vuma Fibre services as of the 3rd of March 2020. ITECH will not be accepting any downgrades past the 3rd of March 2020 however, we will still continue to support all your existing 8Mbps clients post this date.

All other Fibre Services (excluding Vuma, Frogfoot and the Openserve 8Mbps service)

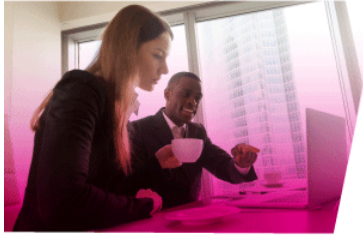


1. R50 price increase per month on Uncapped Fibre Combos
2. R20 price increase per month on all OpenServe Fibre Data Only Services (This includes Home, Premium, Premium Plus and Capped Fibre Services)
3. R30 price increase per month on all OpenServe Fibre Line Only Services

ADSL Services

1. R30 price increase per month on all Capped and Uncapped ADSL Combos
2. R15 price increase per month on all ADSL Data Only Services (This includes Home, Premium, Premium Plus and Capped ADSL Services)
3. R15 price increase per month on all ADSL Line Only Services

Why are we adjusting prices?



Annual price increases are a reality, and this year we are forced to increase the price on most of our services.

These price increases were implemented in line with inflation as we continue to provide you with the best service at the best price.