

To get connected you will need to:

1. Insert your MTN LTE SIM card into the router. Ensure the SIM card is the correct size and facing the correct direction.
2. Switch on the router, waiting 10 minutes before restarting it to begin the provisioning process.
3. After restarting, connect the laptop/PC via the LAN connection or via WiFi. The WiFi name and password should be on a sticker on the underside of the router.
4. Once the Laptop or PC is connected open a web browser (Chrome, Firefox, Edge, etc.) Type in 192.168.8.1 in the address bar. The router will normally have a landing page address on the sticker underneath the router.
5. Select the settings tab on the top menu. It will prompt for the username and password which should both by default be -
 - Username: admin
 - Password: admin
6. Once into the settings page on the left-hand menu, select "**dial up**" and under the drop down select "**Profile management.**"
7. Select "**New profile**" and under name, type in: Itech and under APN: ws.yourfixedlte.fwa
8. Select "**Save**"
9. Make sure the profile is selected from the drop-down menu and click "**Apply.**"
10. Please restart the device again.
11. Connect to the internet.
12. If connection fails, attempt steps 10 & 11 periodically over the next 24 hours.
13. If still not connected after 24 hours, please check our website for related network status updates.